




A Progress Report On Our Strategic Plan

Dec 2016


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*“Action without vision
is only passing time,
vision without action
is merely day dreaming,
but vision with action
can change the world.”*

- Nelson Mandela

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Our Mission

AGO Report

New CYFSA

Ontario Election

PLAN

- Moving on Mental Health
- Special Needs Strategy
- Autism Investment
- Child Welfare Transformation
- Indigenous Child Strategy
- FASD Strategy

Children's Centre THUNDER BAY
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Our Mission

Serving communities within the District of Thunder Bay, our purpose is to improve the quality of life for children and youth within their family and community environments.

We provide services that

- ✓ Improve child and youth mental health
- ✓ Address child development
- ✓ Strengthen parents and families
- ✓ Build community

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Strategic Goal: Working to provide services that are



- innovative**
 - > Evidence-informed
 - > Cost-effective
 - > Responsive
- equitable**
 - > Support access
 - > Address inequities
 - > Increase inclusion
- quality**
 - > Improve functioning
 - > Lower wait times
 - > Positive experiences

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1 Strategic Objective
Holistic Family Centred Framework

Our focus is on the growth and well-being of people and the communities to which they belong.

95% reported being satisfied with the services they received

Trust

Respect

Holistic Family Centred ~ work to date ~

- ✓ Youth and Family Engagement
- ✓ Parent Council
- ✓ ↑ parenting services: Triple P, COS, Fam Connections
- ✓ Strengthening Adult Linkages; Transitions; MHANW
- ✓ Lead for Coordinated Service Planning
- ✓ Client Satisfaction (95%) = current -> future



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Strategic Objective

Inclusive and Meaningful Engagement

at the board, management and service levels.



Focus

Focus on engagement in four specific areas: youth, parents, staff and community

Inclusive and Meaningful Engagement ~ work to date ~

- ✓ Parent council
- ✓ New Mentality & OM Group; grants
- ✓ Strengthening Francophone capacity
- ✓ Board to Board meetings
- ✓ Language survey
- ✓ Foundation work
- ✓ Staff involvement
- ✓ Christmas Party, Parade Floats



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Strategic Objective

Strong-Healthy-Sustainable Organization

- ✓ Use technology, data, and information more effectively
- ✓ Improve communication and decision making systems
- ✓ Balance growth and stability
- ✓ Manage our resources effectively
- ✓ Assure and improve quality
- ✓ Strengthen risk management practices

strong-healthy-sustainable
~ work to date ~



- ✓ Board development - focus on quality & risk
- ✓ Clinical Training and Supports (Fred)
- ✓ Diversity & Inclusion
- ✓ HR Services – communication, training
EAP
- ✓ Risk – amber alert, near miss
- ✓ IT services; Communication



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Strategic Objective

Shared Accountability

Through a “servant leadership lens” CCTB focuses on the growth and well-being of people and the communities they belong to.

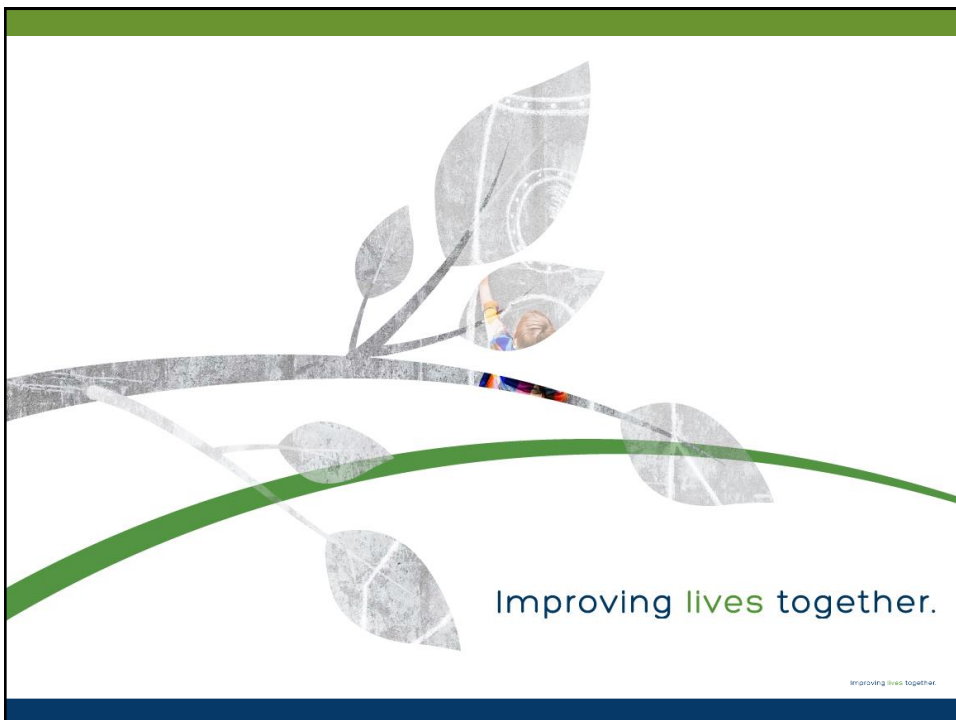


shared accountability ~ work to date ~



- ✓ Parent council, youth work, board,
- ✓ AGO audit of CCTB
- ✓ Community planning tables – CYMH, IRS, CSP, Best Start, TBYSTF
- ✓ Re-engineering of quality program
- ✓ Key performance indicators
- ✓ Performance measurement

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