

First Connection Snapshot

June 1, 2018 –
February 21, 2019

Average Age of Client
10.73

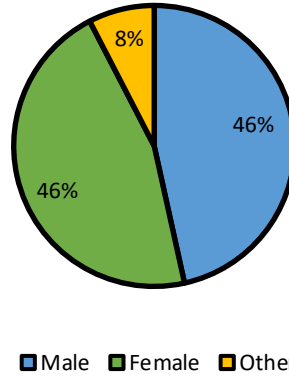
298
Clients Received Service

390 Evaluations

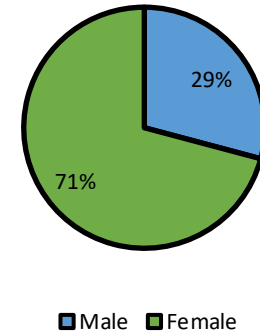
Approximately 310 Complete
Pre and Post Evaluations

80% of Clients agreed to
participate in the one-month
follow-up

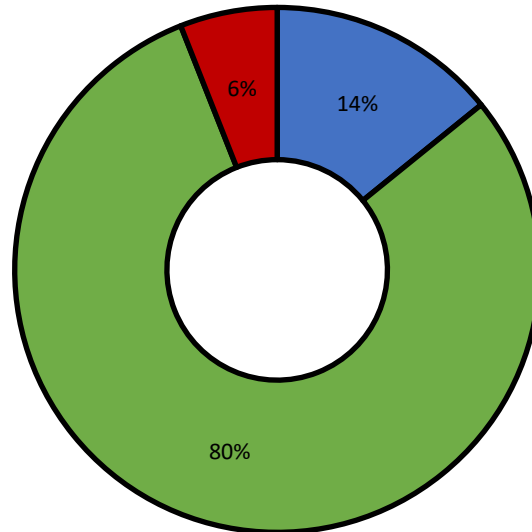
Gender of Client



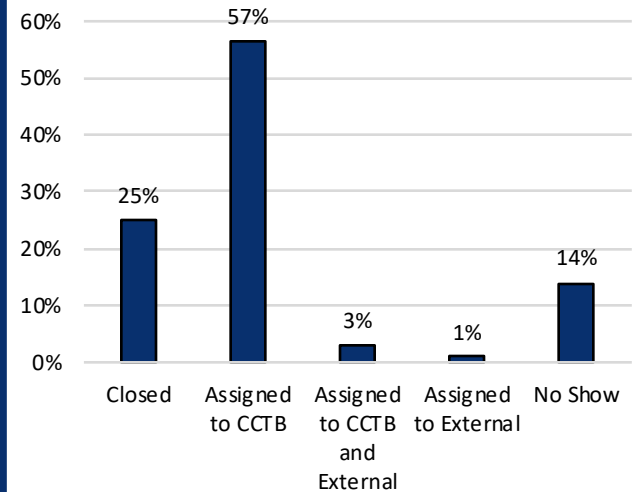
Gender of Parent/Youth that
Attended the FC Session



Exit Disposition



FC Exit Disposition

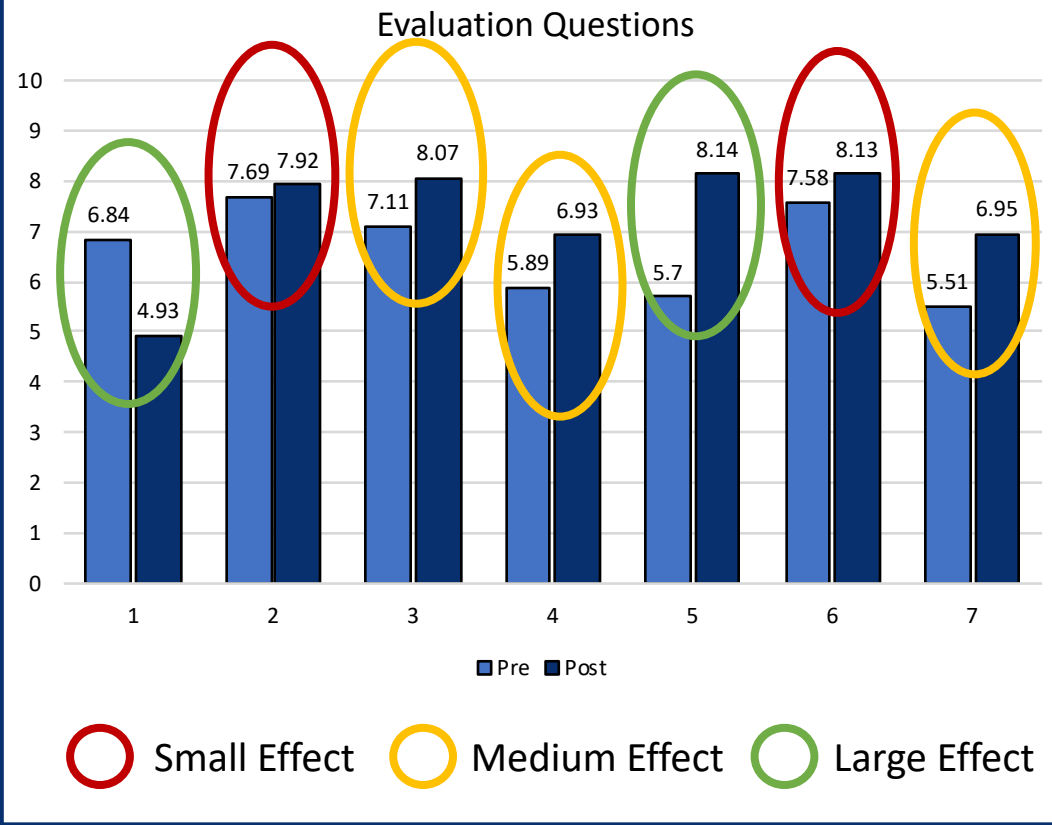


23% of clients were
recommended an additional
session

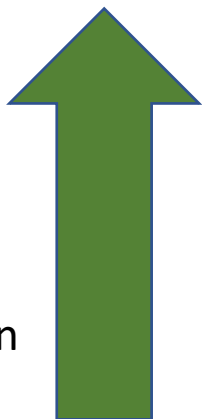
Client Non-Materialized Service Complete Other

Evaluation Questions

- | | |
|---|---------------------------|
| 1. At this time, how much distress is the problem(s) causing for you? | None (1) – Too Much (10) |
| 2. How supported do you feel in your relationships (family or friends)? | Poor (1) – 10 (Very Good) |
| 3. Do you understand what is causing the problem(s) for you? | No (1) – Yes (10) |
| 4. How do you feel you are you coping at the moment? | Poor (1) – 10 (Very Good) |
| 5. Do you have strategies or ideas about how to deal with the problem(s) on your own? | No (1) – Yes (10) |
| 6. How hopeful are you that your problem can be resolved? | None (1) – A lot(10) |
| 7. How much confidence do you have to fix or resolve the problem on your own? | None (1) – A lot (10) |



Higher scores indicate higher satisfaction
0 - 6



- Did the session meet your expectations?
- Did you feel heard and listened to by the counsellor?
- Did the session help you with the problem you wanted to address?
- How satisfied were you with the service you received today?

Satisfaction

