

NOTICE as of October 23 , 2020

Children's Centre Thunder Bay is open and providing our full range of services

- ✓ Monday and Friday from 8:30 to 4:30
- ✓ Tuesday, Wednesday and Thursday from 8am to 6 pm

We are accepting referrals for all of our services. Given the variable presence of Covid across Ontario, we continue to follow Government Directives and Public Health advice to ensure that staff and clients are safe. The following Infection Prevention and Control measures are in place at our Centre.

- **SCREENING** - All employees, clients and community guests must complete our screening assessment using GOEVO application prior to entering CCTB work spaces. If you are a client you can do this with your worker or reception if needed

- Download GoEvo App for iPhone:



- Download GoEvo App for Android:



- Download GoEvo App for Windows:

<https://app.go-evo.com/Files/WinApp/ppa>

- **HAND HYGIENE** – All people entering our work places must follow proper hand hygiene and sanitize upon entry, and on a regular basis throughout the day
- **MASKS** – masks are required when you enter the main building at 283 Lisgar when you are in the front foyer and reception. We have masks available for those who need one. Once you are past these areas you may remove your mask if you so choose
- **DISTANCING** – you are required to maintain recommended physical distancing requirements. This includes limiting room occupancy to recommended number identified for the area/room.
- **VIRTUAL SERVICES** – although most services are being provided in-person, some are being provided virtually or though telepractice only. We encourage you to discuss service options with your worker or reception
- **SICK** - If you are sick do not come to our office or other work spaces. If you have an appointment please call your worker and follow public health advice regarding self-isolation

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Program/Service updates are as follows:

- a. Reception – open for phone calls and walk-in but require mask, hand hygiene & social distancing
- b. Walk-in(Talk-in) Counselling – open and operating 5 days per week via the phone, Zoom and face-to-face at the Children's Centre
- c. First Connection – Open
- d. STAT Unit (residential) – open and is accepting new admissions
- e. School Services (Day Treatment and School Social Work) - open and providing services
- f. Supervised Access Program – open and providing services.
- g. Child and Youth Mental Health Services - open providing services in a variety of ways including phone, zoom and in-person
- h. Group Services – open with some services in person and some by Zoom
- i. Complex Special Needs Services – open
- j. Coordinated Service Planning – open
- k. Pre-school Speech – open and providing telepractice services via Zoom. If we are able we hope to resume face-to-face service in January.
- l. Infant Hearing and Blind-Low Vision – open
- m. Infant and Child Development Program – open
- n. FASD Program– open
- o. Special Needs Resources in Child Care – open and following government direction within Child Care setting

For further information you can call the Centre at 807-343-5000